

1. Go to www.anthem.com/ca

2. Under “Useful Tools” choose “Find a Doctor” (not at the top, under “Other Anthem Websites: Providers”)

The screenshot shows the Anthem website homepage. At the top left is the Anthem BlueCross logo. To the right is a link for "Español". Below the logo is a navigation bar with four tabs: "Shop For Insurance", "Health & Wellness", "Resources", and "Customer Support". Below the navigation bar is a large banner for "Preventive Care" featuring a photo of a doctor and a patient. To the right of the banner is a "MEMBER LOG IN" section with fields for "Username" and "Password", a "LOG IN" button, and links for "Register Now", "Learn more about Secure Log in", and "Forgot username or password?". Below the log in section is a "USEFUL TOOLS" section with four options: "FIND A DOCTOR (Dentist, Pharmacy, or Hospital)", "FIND URGENT CARE", "PRESCRIPTION BENEFITS", and "CHECK CLAIM STATUS". The "FIND A DOCTOR" option is highlighted with a red box. At the bottom of the page are three promotional boxes: "Get a Free Instant Quote" with radio buttons for "Medicare Solutions" and "Individual & Family plans (Health, Dental, Vision)", "Health Care Reform" with a "FOR YOU" graphic and text about new laws, and "Attention Members" with a list of services: "Waiting on hold? You have other ways to contact us", "Make a payment", and "Pharmacy information". On the far right is a "Power Up for Good Health" promotion featuring Iron Man and the text "Be a Habit Hero".

3. On the “Find a Doctor” page, fill out all information (as applicable).
 - a. Under (4) What insurance plan would you like to use, choose “I’d like to search by selecting a plan”
 - b. Choose the following options:
 - i. State: “California”;
 - ii. Plan Type: “PPO”;
 - iii. Plan Name: “Blue Cross PPO (Prudent Buyer) – Large Group”

4 What insurance plan would you like to use?

I am a current member and want to search using my plan

I want to search by selecting a plan

Search by selecting a plan

State:

Plan Type/Network: [What is my plan type?](#)

Plan Name:

I want to search all plans [?](#)