Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

Reta Plan: Reta Trust

Coverage Option: 5124 Blue Shield of California PPO 1000 80/60

# blue 😈 of california

Coverage Period: 07/01/2023 – 06/30/2024 Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information, see the Benefit Booklet for this coverage option or call 1-888-772-1076. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="http://www.healthcare.gov/sbc-glossary">http://www.healthcare.gov/sbc-glossary</a> or call 1-866-444-3272 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For <u>network providers</u> and <u>out-of-network providers</u> <b>\$1,000</b> /individual or <b>\$2,000</b> /family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Some <u>preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . Note that not all <u>preventive services</u> listed are covered by this <u>plan</u> . See the Benefit Booklet for details.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> \$5,000/individual or \$10,000/family; for <u>out-of-network</u> <u>providers</u> \$10,000/individual or \$20,000/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	<u>Copayments</u> on certain services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>blueshieldca.com/fad</u> or call <b>1-888-772-1076</b> for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

Blue Shield of California is an independent member of the Blue Shield Association.



All  $\underline{\textbf{copayment}}$  and  $\underline{\textbf{coinsurance}}$  costs shown in this chart are after your  $\underline{\textbf{deductible}}$  has been met, if a  $\underline{\textbf{deductible}}$  applies.

Common Medical	What You Will Pay		Limitations Evacutions 9 Other	
Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$25/visit; deductible does not apply	40% coinsurance	None
If you visit a health care <u>provider's</u> office or clinic	Specialist visit	\$40/visit; <u>deductible</u> does not apply	40% coinsurance	
	Preventive care/screening /immunization	No Charge; <u>deductible</u> does not apply	40% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab & Pathology: 20% coinsurance X-Ray & Imaging: 20% coinsurance Other Diagnostic Examination: 20% coinsurance	Lab & Pathology: 40% coinsurance X-Ray & Imaging: 40% coinsurance Other Diagnostic Examination: 40% coinsurance	The services listed are at a freestanding location.
	Imaging (CT/PET scans, MRIs)	Outpatient Radiology Center. 20% coinsurance Outpatient Hospital: 20% coinsurance	Outpatient Radiology Center. 40% <u>coinsurance</u> Outpatient Hospital: 40% <u>coinsurance</u>	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits.
If you need drugs to treat your illness or condition. More information about prescription drug coverage is available at <a href="https://www.cvs.com/drug">https://www.cvs.com/drug</a>	Generic drugs	\$10 copay/prescription 30-day supply (retail) \$20 copay/prescription 60-day supply (retail) \$30 copay/prescription 61-90 day supply (retail) \$20 copay/prescription (mail order)	Not covered	Reta Trust contracts with CVS Caremark to manage outpatient prescription Drug Benefits. CVS Caremark authorizes services, processes claims, and addresses complaints and grievances for those outpatient prescription Drug Benefits on behalf of Reta Trust. If you receive a Covered Service from CVS Caremark, you should contact CVS Caremark directly at 1-800-844-0719.

<sup>\*</sup> For more information about limitations and exceptions, see the Benefit Booklet

Common Medical		What You Will Pay		Limitations Expansions 8 Other
Common Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
LVCIIC		(You will pay the least)	(You will pay the most)	
	Brand formulary drugs	\$30 copay/prescription 30-day supply (retail) \$60 copay/prescription 60-day supply (retail) \$90 copay/prescription 61-90 day supply (retail) \$60 copay/prescription (mail order)	Not covered	Fill for 90 days at Caremark mail order for only 2 times the copay for a 30-day retail supply. Sign up for Caremark.com to check your specific drug coverage and costs.  Specialty Medications must be filled at CVS Specialty Pharmacy. Visit
	Brand non-formulary drugs	\$50 copay/prescription 30-day supply (retail) \$100 copay/prescription 60-day supply (retail) \$150 copay/prescription 61-90 day supply (retail) \$100 copay/prescription (mail order)	Not covered	CVSSpecialty.com or call Specialty Customer Care at 1-800-237-2767. 30-day, 60-day, 90-day supply limit for retail. 90-day supply limit for mail order. 30-day supply limit for Specialty.
	Specialty drugs	\$50/prescription	Retail: Not Covered Mail Service: Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Ambulatory Surgery Center: 20% coinsurance Outpatient Hospital: 20% coinsurance	Ambulatory Surgery Center: 40% coinsurance Outpatient Hospital: 40% coinsurance	None
	Physician/surgeon fees	20% coinsurance	40% coinsurance	
If you need immediate medical attention	Emergency room care	Facility Fee: \$200/visit + 20% coinsurance; deductible does not apply Physician Fee: 20% coinsurance; deductible does not apply	Facility Fee: \$200/visit + 20% coinsurance; deductible does not apply Physician Fee: 20% coinsurance; deductible does not apply	None
	Emergency medical transportation	20% coinsurance	20% coinsurance	This payment is for emergency or authorized transport.
	<u>Urgent care</u>	\$75/visit; <u>deductible</u> does not apply	\$75/visit; <u>deductible</u> does not apply	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.

<sup>\*</sup> For more information about limitations and exceptions, see the Benefit Booklet

Common Medical		What You Will Pay		Limitations, Exceptions, & Other	
Event	Services You May Need	Network Provider	Out-of-Network Provider	Important Information	
	Physician/surgeon fees	(You will pay the least) 20% coinsurance	(You will pay the most) 40% coinsurance	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: \$25/visit; deductible does not apply Other Outpatient Services: 20% coinsurance Partial Hospitalization: 20% coinsurance Psychological Testing: 20% coinsurance	Office Visit: 40% coinsurance Other Outpatient Services: 40% coinsurance Partial Hospitalization: 40% coinsurance Psychological Testing: 40% coinsurance	Preauthorization is required except for office visits and office-based opioid treatment. Failure to obtain preauthorization may result in non-payment of benefits.	
	Inpatient services	Physician Inpatient Services: 20% coinsurance Hospital Services: 20% coinsurance Residential Care: 20% coinsurance	Physician Inpatient Services: 40% coinsurance Hospital Services: 40% coinsurance Residential Care: 40% coinsurance	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.	
If you are pregnant	Office visits	No Charge	40% coinsurance		
	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance		

<sup>\*</sup> For more information about limitations and exceptions, see the Benefit Booklet

Common Madical	What You Will Pay			Limitations Eventions 9 Other
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	20% coinsurance	40% <u>coinsurance</u>	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits. Coverage limited to 120 visits per member per calendar year.
	Rehabilitation services	Office Visit: \$40/visit; deductible does not apply Outpatient Hospital: 20% coinsurance	Office Visit: 40% coinsurance Outpatient Hospital: 40% coinsurance	None
recovering or have other special health needs  Skilled  Durable	Habilitation services	Office Visit: \$40/visit; deductible does not apply Outpatient Hospital: 20% coinsurance	Office Visit: 40% coinsurance Outpatient Hospital: 40% coinsurance	NONE
	Skilled nursing care	Freestanding Skilled Nursing Facility: 20% coinsurance Hospital-based Skilled Nursing Facility: 20% coinsurance	Freestanding Skilled Nursing Facility: 40% coinsurance Hospital-based Skilled Nursing Facility: 40% coinsurance	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits. Coverage limited to 120 days per member per Plan Year.
	Durable medical equipment	20% coinsurance	40% coinsurance	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.
	Hospice services	20% coinsurance	40% coinsurance	Preauthorization is required except for pre-hospice consultation. Failure to obtain preauthorization may result in non-payment of benefits.
If your child needs	Children's eye exam	Not Covered	Not Covered	
dental or eye care	Children's glasses	Not Covered	Not Covered	None
uental of eye care	Children's dental check-up	Not Covered	Not Covered	

<sup>\*</sup> For more information about limitations and exceptions, see the Benefit Booklet

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your Benefit Booklet for more information and a list of any other excluded services.)

- Alteration or reshaping body structures or tissues (other than reconstructive surgery)
- Abortion procedures
- Artificial insemination
- Assisted conception services
- Assisted suicide and euthanasia
- Contraceptives
- Cosmetic surgery
- Dental care (Adult and child)
- Experimental or investigational services

- Eye surgery
- Gender reassignment services
- Genetic testing
- Hearing Aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Non-medically necessary services
- Private-duty nursing

- Religious, personal growth counseling or marriage counseling
- Routine eye care (Adult and child)
- Routine foot care
- Sex reassignment services
- Sterilization
- Third generation dependents
- Treatments using tissue from aborted fetuses or embryonic cells
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

Bariatric surgery

Chiropractic Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice or assistance, contact: the agencies in the chart below.

## Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Reta Customer Service	1-877-303-7382
Blue Shield Customer Service	1-888-772-1076
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform

<sup>\*</sup> For more information about limitations and exceptions, see the Benefit Booklet

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-346-7198

Tagalog (Tagalog): Kung kailanganninyo ang tulongsa Tagalog tumawag sa 1-866-346-7198

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-866-346-7198 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-346-7198

Your health benefits will be self-insured by your <u>Plan</u> sponsor. Blue Shield of California will provide certain administrative services for the <u>Plan</u> and will not be an insurer of the Plan or financially liable for health care benefits under the Plan.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the Benefit Booklet



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of <u>participating</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

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## In this example, Peg would pay:

Cost Sharing			
<u>Deductibles</u>	\$1,000		
<u>Copayments</u>	\$10		
Coinsurance	\$2,314		
What isn't covered			
Limits or exclusions	\$61		
The total Peg would pay is	\$3,385		

## Managing Joe's Type 2 Diabetes

(a year of routine <u>participating</u> care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
Other coinsurance	20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
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### In this example, Joe would pay:

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Cost Sharing	
<u>Deductibles</u>	\$912
Copayments	\$555
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$22
The total Joe would pay is	\$1,489

## **Mia's Simple Fracture**

(<u>participating</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
Other coinsurance	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

## In this example, Mia would pay:

\$1,000
\$405
\$178
\$00
\$1,583